

Eyewear Warranties

Exclusive 1- Year Warranty: Your finest quality custom eyewear is warranted for one year from the date of purchase when you purchase a complete set (frame and lens). When using your own frame there is no warranty and we are not liable for any damage that may happen at the lab or during adjustments.

Frames: If your frames break under normal wearing conditions, we will try and repair them, or replace them under the one-year frame warranty.

Lenses: Our lens treatments are the hardest, most durable surface protection available. However, any lens (including glass) can scratch or break. Please follow recommended procedures for care and cleaning. Replacement of plastic lenses purchased with an anti-reflective, or scratch coating is limited to one redo in a 12- month period at no charge. Lens replacements must be made in the original prescription. This warranty does not cover loss, theft or hairline scratches which have no effect on vision.

Restyle/Non-Adapt

We hope you love your new glasses! However, if you do not, we would like the chance to make it right.

Frames: If you have changed your mind about your frames, simply return them within 30 days and we will restyle them. There will only be a charge if the newer frame is higher cost than the original. You will **not** be reimbursed if the new frame is less than the original.

Lenses: It is normal for a new prescription to feel a little strange. We'd like for you to give them a try, but if you are still experiencing difficulties after **two** weeks, let us know. We can do a one-time redo on the lens within 90 days. Again, there will only be a charge if the cost of the new lens design is higher than the original. If the lenses are progressive's we will remake the lenses into either a single vision, bi-focal, or multifocal lens but there will be no refund.

Cancellations: Please make sure you are happy with your purchase before leaving the office or ask us to hold the order if you need a **day** or so to think about it. Glasses orders are all custom, and once they are started at the lab it will be too late to cancel. You may be eligible for a 50% refund. See an Optician for details.

Contact Lenses: Unopened, unexpired, **damage free** boxes of contacts can be exchanged for an updated prescription. There is a \$10.00 restocking fee. If you need to reorder contact lenses please call, text or go to our website davisod.com.

Signature: _____

Date: _____